

# MONICA

## MANAGING LARGE, OPEN-AIR EVENTS IN THE SMART CITY

IOT TECHNOLOGY SOLUTIONS FOR SOUND MONITORING & CONTROL, CROWD SAFETY  
& SECURITY AND USER EXPERIENCE



The MONICA project is conducting large-scale demonstrations of IoT technologies that help cities meet sound and security challenges at big, open-air events. The events include amplified concerts, cultural festivals and sports matches which attract and affect a large number of people. Several applications are developed and deployed at events in six European cities during 2018 and 2019, involving thousands of users who test the novel MONICA applications.

## MONITOR SOUND, ENHANCE SOUND PERCEPTION AND REDUCE UNWANTED SOUND LEVELS

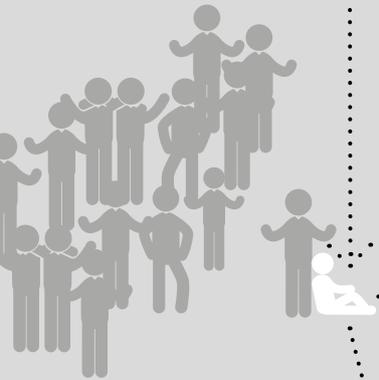
The MONICA sound applications provide real-time information about sound levels to help organisers of music events control the impact. A sound heat map of the venue is displayed, detailing sources of sound as well as level of unwanted acoustic emissions.

To enhance the sound experience for concert-goers and reduce the level for neighbours, MONICA establishes sound zones which optimise sound in front of the stage and attenuate it beyond the concert area. Additionally, people can go to quieter zones if needed.



**IoT=** Internet of Things: Advanced wireless technologies connecting physical devices to the internet and making it possible to collect and exchange data and perform actions. Devices used in MONICA include smart wristbands & trackers, video cameras, smart glasses, airships, loudspeakers, sound level meters, environmental sensors and smartphones.

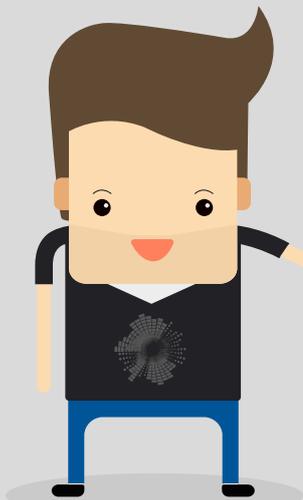




## STRENGTHEN CROWD SAFETY AND SECURITY

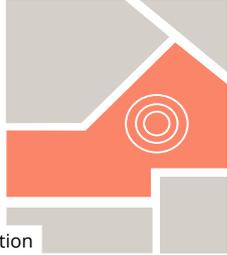
Applications involving the use of CCTV cameras, tethered airships and wearables enable security personnel to capture real-time data about crowd size and density for the purpose of analysing, predicting and handling emerging incidents, while being compliant with European personal privacy provisions and rights.

An operational picture of the security situation is displayed on a graphical user interface, notifying the staff of any unusual crowd behaviour, providing enhanced decision support and enabling timely information sharing between security staff members.



An operational view provides a detailed overview of the monitored environment including:

- Crowd and/or sound heat maps with decision support tools
- Staff positions and communication
- Notifications based on detection of incidents
- Predictions of bottlenecks and congestion




## IMPROVE USER EXPERIENCE

Communication with visitors is improved by the use of visitor apps and IoT wristbands with value-adding features, enabling people to connect with and locate each other, interact with performers or organisers and receive event-related information.

Open data coming from sensors are accessible to the public and developers for awareness creation and innovation.





### BONN

Rhein in Flammen  
Open-air festival  
300,000 visitors

#### MAIN AIM

Achieve the best sound experience for visitors and performers with due consideration of neighbours

#### APPLICATIONS

- > Sound monitoring
- > Crowd & capacity monitoring
- > Locate staff
- > Incident detection
- > Event information

Pützchens Markt  
Open-air street festival  
1 million visitors

Monitor crowd movement and prevent critical situations

- > Crowd & capacity monitoring
- > Locate staff
- > Incident detection
- > Event information



### COPENHAGEN

Tivoli Gardens  
Friday Rock concerts  
500,000 visitors

#### MAIN AIM

Improve sound and crowd management

#### APPLICATIONS

- > Sound monitoring & control
- > Crowd & capacity monitoring
- > Missing person
- > Incident detection



### HAMBURG

Hamburg Port Anniversary  
Harbour festival  
1 million visitors

#### MAIN AIM

Improve crowd management and safety

#### APPLICATIONS

- > Incident detection

Hamburger DOM  
City goose fair  
8 million visitors

- > Crowd & capacity monitoring
- > Locate staff
- > Incident detection



### LEEDS

Emerald Headingley Stadium  
Cricket and rugby games  
+400,000 visitors

#### MAIN AIM

Enhance visitor experience through improved communication and day-to-day management of crowds

#### APPLICATIONS

- > Crowd & capacity monitoring
- > Locate staff
- > Incident detection
- > Event information



### LYON

Nuits Sonores  
Electronic music festival  
+140,000 visitors

#### MAIN AIM

Improve the tools for information sharing between security personnel and reduce noise complaints from citizens

#### APPLICATIONS

- > Sound monitoring
- > Locate staff

Fête des Lumières  
City light festival  
1.8 million visitors

- > Sound monitoring
- > Crowd & capacity monitoring
- > Missing person
- > Locate staff
- > Incident detection



### TORINO

Kappa FuturFestival  
Electronic music festival  
50,000 visitors

#### MAIN AIM

Manage crowd, security and noise propagation

#### APPLICATIONS

- > Sound monitoring & control
- > Crowd & capacity monitoring
- > Locate staff
- > Incident detection
- > Event information

MOVIDA  
Nightlife in the centre  
Thousands of visitors

Strike a balance between amusement, security and quality of public space

- > Sound monitoring
- > Crowd & capacity monitoring
- > Incident detection
- > Event information

## THE TECHNICAL CONCEPT

To support the applications, MONICA deploys a cloud-based platform, wirelessly connecting and handling several IoT-enabled devices whether fixed, worn or moved around. Control systems monitor the data collected and can perform automated actions based on the information gathered.

The platform also consists of components which analyse data and detect critical incidents, supporting operators in assessing the situation and making decisions.

The platform can be incorporated with existing Smart City systems, be replicated to fit other settings or used to develop new Smart City applications.

Features include:

- Integration of many different interoperable sensors and actuators
  - Use of open standards and architectures as well as open source software
  - Large-scale operation design to enable large IoT deployments
  - Seamless integration with external Smart City platforms using oneM2M
  - Data Security, Privacy and Trust Framework, ensuring full data protection and privacy
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**MONICA DEMONSTRATES THREE ECOSYSTEMS WHICH INVOLVE THE ENTIRE CHAIN OF STAKEHOLDERS AND THEIR NEEDS:**

### **SECURITY ECOSYSTEM**

Applications that can be used to monitor crowds and manage security before, during and after an event

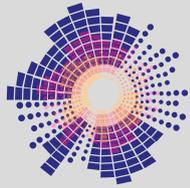
### **ACOUSTICS ECOSYSTEM**

Applications that help monitor and manage the sound before, during and after a performance

### **INNOVATION ECOSYSTEM**

Applications for public engagement and innovation based on open data and development tools





# MONICA

Management of Networked IoT Wearables  
- Very Large Scale Demonstration of Cultural and Societal Applications

## 29 PROJECT PARTNERS, NINE COUNTRIES

Fraunhofer Institute for Applied Information Technology, Germany  
Acoucity, City of Lyon, France  
Atos IT Solutions and Services, Slovakia  
Brüel & Kjær Sound & Vibration Measurement A/S, Denmark  
CERTH Information Technologies Institute, Greece  
City of Bonn, Germany  
City of Copenhagen, Denmark  
City of Hamburg, Germany  
City of Torino, Italy  
CNet Svenska AB, Sweden  
Dexels BV, Netherlands  
DigiSky SRL UAV & Robotic Systems, Italy  
Hamburg University of Applied Science, Germany  
In-JeT ApS, Denmark

Kingston University, UK  
Leeds Beckett University, UK  
Leeds Rugby, UK  
Links Foundation (formerly ISMB), Italy  
Movement Entertainment Srl, Italy  
Optinvent S.A., France  
Praesidio Group ApS, Denmark  
Ring Advocacy ApS, Denmark  
Rinicom Ltd, UK  
Technical University of Denmark  
Telecom Italia S.p.A., Italy  
Tivoli A/S, Denmark  
VCA Technology Ltd, UK  
Vaeksthus Zealand, Denmark  
Yorkshire County Cricket Club Ltd, UK



- [monica-project.eu](http://monica-project.eu)
- MonicaProject
- Monicamatters
- MonicaloTforCities
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